

Tip #3 - Use AutoPay to Eliminate Service Interruptions Due to A Late Payment!

Overview

AutoPay is an exciting and convenient new feature that is very popular with Firefly customers. It ensures that your monthly payment will always be on time. You will never experience an annoying interruption of internet or phone service due to a late payment, or a check delayed in the mail!

Hundreds of Firefly customers have signed up for Autopay. They have provided consistently positive feedback about its accuracy and convenience. To set up Autopay, visit: <https://mybroadbandaccount.com/Firefly/>

1. After you log in, Select “Manage Payment Methods” on the left hand side
2. Select which payment type you’d like to add
3. Fill out the information requested on screen, and click “Save Account”
4. Now simply enable auto pay by clicking the “change” button and following the prompts.

Now, you are ready to enjoy Firefly services with the convenience and simplicity of AutoPay. Firefly has designed all our services to be the very best available. We are obsessed with things like quality, reliability, and customer experience. We are not like other internet or phone service providers. They are owned by investors, driven by profits. Our parent company, CVEC, brought thousands of rural Virginians electricity for the first time in 1937. Firefly is proud to carry on in that tradition and bring fiber internet & phone to central Virginia. Firefly proudly embraces CVEC’s culture and values by providing internet and phone services that are **Fair, Honest, & Reliable**. AutoPay is just one example of our commitment to these values and to you, our customers.

Related Topics

Besides quality services and low prices, you also like what we don’t do: [no contracts](#), [no usage caps](#), [no service slowdowns](#), and [no hidden fees or price jumps](#)!