

Dear Rappahannock Electric Cooperative Member-Owner,

We're excited to update you on the latest progress of our broadband partnership project in Louisa County for the area served by our Buckner substation. Fiber construction has begun.

Because of the large size of this particular area, it has been broken into three service zones: Bumpass, Plum Tree and Fredericks Hall. *Firefly Fiber BroadbandSM* will reference these names when providing updates on their website and in the future when connections begin.

- Your address is located in the Bumpass service zone.
- Connection to high speed internet service through Firefly in your area is expected to begin in the spring of 2024.
- Please note that even though connections are expected to start in the spring, it will still be a matter of months before Firefly can reach each individual home or business to connect internet and/or phone service.
- Once fiber construction is completed, crews will continue to the remaining four phases of the project. As a reminder of the phases and details to be completed in each phase, please visit our website, www.myrec.coop/broadband-partnerships.

If you are interested in receiving internet and/or phone service from Firefly, and have not yet registered, please do so at www.fireflyva.com or call 833-473-3591. Additional information and project status can also be found on the Firefly website.

Firefly is a wholly-owned subsidiary of Central Virginia Electric Cooperative (CVEC). Through its Regional Internet Service Expansion (RISE) Project, Firefly is expanding its service to other local utility customers such as Rappahannock Electric Cooperative (REC) to reach the goal of universal broadband access in central Virginia. This project was supported in collaboration with the Commonwealth of Virginia's Telecommunication Initiative.

We understand how important it is to have high speed internet and appreciate your patience.

Sincerely,

Member Services,
Rappahannock Electric Cooperative