

August 29, 2023

Dear Rappahannock Electric Cooperative Member-Owner:

We are notifying you of an important update on our broadband partnership project in Madison and Greene Counties.

As part of our partnership with *Firefly Fiber BroadbandSM*, your area has been divided into five service zones: Madison, Pratts, Rochelle, Wolftown, and Zeus. Firefly will reference these names when providing updates on their website and in the future when connections begin. Your address is located in the Zeus service zone.

Bringing high speed internet to Rappahannock Electric Cooperative (REC) members in parts of Madison and Greene Counties, through our partnership with Firefly, is part of a three year project that will be completed in 2025. We do not have a specific timeframe for when internet connections will begin in your area but we will provide updates as progress continues.

If you are interested in receiving internet and/or phone service from Firefly, and have not yet registered, please do so at www.fireflyva.com or call 833-473-3591. Additional information and project status can also be found on the Firefly website.

Firefly is a wholly-owned subsidiary of Central Virginia Electric Cooperative (CVEC). Through its Regional Internet Service Expansion (RISE) Project, Firefly is expanding its service to other local utility customers such as REC to reach the goal of universal broadband access in central Virginia. This project was supported in collaboration with the Commonwealth of Virginia's Telecommunication Initiative.

We understand how important it is to have high speed internet and appreciate your patience.

Sincerely,

Member Services
Rappahannock Electric Cooperative

Rappahannock Electric Cooperative is an equal opportunity provider and employer.