

September 2023

Dear Rappahannock Electric Cooperative Member-Owner,

We are notifying you of an important update on our broadband partnership project in Louisa County.

As part of our partnership with *Firefly Fiber Broadband<sup>SM</sup>*, your area has been divided into four service zones: Monrovia, Ellisville, Bibb's Store and Louisa. Firefly will reference these names when providing updates on their website and in the future when connections begin.

- Your address is located in the Bibb's Store service zone.
- Connection to high speed internet service through Firefly in your area is expected to begin in the fall of 2024.
- Please note that even though connections are expected to start next fall in 2024, it will still be a matter of months before Firefly can reach each individual home or business to connect internet and/or phone service.

If you are interested in receiving internet and/or phone service from Firefly, and have not yet registered, please do so at [www.fireflyva.com](http://www.fireflyva.com) or call 833-473-3591. Additional information and project status can also be found on the Firefly website.

Firefly is a wholly-owned subsidiary of Central Virginia Electric Cooperative (CVEC). Through its Regional Internet Service Expansion (RISE) Project, Firefly is expanding its service to other local utility customers such as Rappahannock Electric Cooperative (REC) to reach the goal of universal broadband access in central Virginia. This project was supported in collaboration with the Commonwealth of Virginia's Telecommunication Initiative.

We understand how important it is to have high speed internet and appreciate your patience.

Sincerely,

Member Services,  
Rappahannock Electric Cooperative