

September, 2023

Dear Rappahannock Electric Cooperative Member-Owner,

We're excited to update you on the latest progress of our broadband partnership project in Louisa County. The make-ready construction phase has begun in your area.

As part of our partnership with *Firefly Fiber BroadbandSM*, your area has been divided into four service zones: Monrovia, Ellisville, Bibbs Store and Louisa. Firefly will reference these names when providing updates on their website and in the future when connections begin.

- Your address is located in the Monrovia service zone.
- During the make-ready construction phase, crews will prepare the poles and infrastructure for the installation of fiber which is a complex and time consuming process. The work includes repositioning transformers, adding anchors to the ground near the poles, and even replacing poles.
 - In areas where the electric facilities are underground, conduit will need to be installed in the ground adjacent to the existing lines.
 - As a reminder of the phases and details to be completed in each phase, please visit our website, www.myrec.coop/broadband-partnerships.
- Connection to high speed internet service through Firefly in your area is expected to begin in the summer of 2024.
- Please note that even though connections are expected to start next summer, it will still be a matter of months before Firefly can reach each individual home or business to connect internet and/or phone service.

If you are interested in receiving internet and/or phone service from Firefly, and have not yet registered, please do so at www.fireflyva.com or call 833-473-3591. Additional information and project status can also be found on the Firefly website.

Firefly is a wholly-owned subsidiary of Central Virginia Electric Cooperative (CVEC). Through its Regional Internet Service Expansion (RISE) Project, Firefly is expanding its service to other local utility customers such as Rappahannock Electric Cooperative (REC) to reach the goal of universal broadband access in central Virginia. This project was supported in collaboration with the Commonwealth of Virginia's Telecommunication Initiative.

We understand how important it is to have high speed internet and appreciate your patience.

Sincerely,

Member Services,
Rappahannock Electric Cooperative