

December, 2023

Dear Rappahannock Electric Cooperative Member-Owner:

We are notifying you of an important update on our broadband partnership project in Louisa County. Rappahannock Electric Cooperative (REC) contractors will begin the make-ready engineering and design process for fiber installation in your area in the coming weeks. Crews will be conducting pole-by-pole surveys to determine what preparations to existing facilities are needed for fiber installation.

Once this engineering and design process is complete, construction crews will perform necessary make-ready tasks to overhead facilities, such as: repositioning transformers, adding anchors to the ground near the poles, and even replacing poles. In areas where the electric facilities are underground, construction crews will need to install conduit in the ground adjacent to the existing lines in preparation for future fiber installation.

As part of our partnership with *Firefly Fiber Broadband<sup>SM</sup>*, your area has been divided into four service zones: Spring Road, Rt. 33 West, Goodwin Store and Cuckoo. Firefly will reference these names when providing updates on their website and in the future when connections begin.

**Your address is located in the Rt. 33 West service zone.** Bringing high speed internet to REC members in Louisa County, through our partnership with Firefly, is part of a three year project that will be completed in 2025. We do not have a specific timeframe for when internet connections will begin in your area but we will provide updates as progress continues.

If you are interested in receiving internet and/or phone service from Firefly, and have not yet registered, please do so at [www.fireflyva.com](http://www.fireflyva.com) or call 833-473-3591. Additional information and project status can also be found on the Firefly website.

Firefly is a wholly-owned subsidiary of Central Virginia Electric Cooperative (CVEC). Through its Regional Internet Service Expansion (RISE) Project, Firefly is expanding its service to other local utility customers such as REC to reach the goal of universal broadband access in central Virginia. This project was supported in collaboration with the Commonwealth of Virginia's Telecommunication Initiative.

We understand how important it is to have high speed internet and appreciate your patience.

Sincerely,  
Member Services  
Rappahannock Electric Cooperative

Rappahannock Electric Cooperative is an equal opportunity provider and employer.